

AZVINE et al  
Serial No. Unknown

**REMARKS**

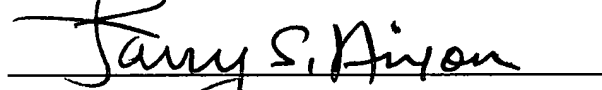
Attached hereto is a marked-up version of the changes made to the claims by the current amendment. The attached page is captioned "**Version with markings to show changes made.**"

The above amendments are made to place the claims in a more traditional format.

Respectfully submitted,

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**VERSION WITH MARKINGS TO SHOW CHANGES MADE**

4. (Amended) Apparatus according to [any one of the preceding claims] claim 1, wherein each of the first and second communications is either one of an email or a telephone call.

7. (Amended) Apparatus according to claim 1 [or claim 6] wherein the categorising means includes a Bayes net.

9. (Amended) Apparatus according to [any one of the preceding claims] claim 1, further comprising means for automatic message transmission, such that when a communication is received from a sender that has been identified for automatic message transmission, a predetermined message is automatically returned in response to the communication.

14. (Amended) Apparatus according to [any one of claims 1 to 9] claim 1, further comprising a diary for logging availability status with respect to a user, said categorising means being triggered by a received communication to review a user's availability status and to base a recommended response with respect to the received communication at least in part on said availability status.

15. (Amended) Apparatus according to [any one of claims 1 to 9, or claim 14] claim 1, which further comprises means for storing user inputs with respect to extracted identification information.

16. (Amended) Apparatus according to [either one of claims 14 or 15] claim 14 wherein, in the case of at least one form of availability status, or where the stored identification information has been flagged by a user input accordingly, the apparatus

triggers the recommended response of the categorising means without receiving user input.

17. (Amended) A computer program comprising a set of instructions to cause a computer to perform the method according to [claims 10 to 13] claim 10.